Operations Office

172 Louis Botha Road, Houghton Estate
Johannesburg, Gauteng, 2198
Tel: 011 487 0582 Fax: 011 487 0019
Email: info@enlightened.co.za

Corporate Office

320 Rivonia Boulevard
1st Floor, Unit 2, Rivonia, Sandton
Tel: 011 234 3733 Fax: 011 234 3741
Website: www.enlightened.co.za
Foreword

By the Chief Executive Officer
Mr Stephen Dube

Enlightened Security is recognized and acknowledged as a major role player in the security services industry of South Africa.

We’re proud to be a dominant security provider within the following sectors: aviation, parastatal, government, IT solutions, armed response, Cash in Transit, alarm monitoring, guarding and investigations. We prioritise excellent, cost effective services and offer the client a single point solution, through multiple disciplines (from Specialised Electronic Consultancy to Emergency Planning). Enlightened Security engages in broad research, constantly sourcing experts with extensive international security experience, to further enhance the expertise of our team, and to maintain our growth.

We are 100% African owned and driven - and a pioneer in terms of employment and the empowerment of employees and staff.

Chief Executive Officer
Mr Stephen Dube
Mission Statement

Enlightened Security is a 100% African owned Security Company that endeavours to provide a customised security solution of the highest standard that is both cost effective and efficient and meets the client’s expectations.

We recruit a team of highly skilled, competent and dedicated personnel ready to deliver excellent security services amongst others, armed and aviation security.

We see our services as a complement and not in competition or hostile to the security apparatus in our country.

Vision Statement

An African company of choice offering cost effective and efficient world class security services that exceed our client’s expectations.

Company Philosophy

We have a clear understanding of, and are committed to the ethics of security. The client’s sovereignty is protected at all times, because of this.

Organisational efforts and strategies are geared toward satisfying the needs and demands of our customers - who delegate the protection, guarding and up-keep of their rights and interests to us.

We use state-of-the-art technology and equipment to deliver high quality services.

Growth and empowerment are priorities for Enlightened Security. As a major force in the security business, we pursue these by effectively participating in the industry and thus, in the development of our nation and the economy.
Nature of Business

Physical Security

Stationing guards on duty to secure access control and screen vehicles entering a restricted area. This can be escalated to limit access to sensitive areas so that, for example, only specific individuals requiring direct access would be able to go to those areas.

Guards are trained in health and safety and First Aid, customer relations, fire prevention and any other specific job functions before being deployed.

Armed Response

All Enlightened Security officers are trained in response techniques and First Aid. They commandeer the dedicated vehicles allocated to each community, which respond to your alarm or panic signal.

Alarm Systems and Tracking

We employ the latest advanced Global Positioning Systems cellular and mapping technology, from the control room at Enlightened Security’s Head Office.

The tracking unit allows for interactive vehicle function, asset information, observer functions, monitoring functions, advanced administration functions, on point reporting, remote command messages and reactive communication channels.

Our control room operators are subject to intense training and have clocked thousands of hours of experience, to ensure proficiency in the workings of these complex systems.

- Access and egress control (by card technology)
- Dallas Chip Touch tags
- Vehicle barriers
- Turnstiles
- Surveillance equipment
- Electronic locking for most applications
- Security fencing

Security Control Facilities

- Armed reaction, Cash In Transit, vehicle tracking and fleet monitoring systems
- Personnel monitoring
- Fire detection and protection
- Emergency / disaster planning
- Telecommunications
- IT networking and software development

Aviation Services and Security

A preferred and selected supplier of security services to the Airports Company of South Africa, Seamless integration of Baggage Screening, Aircraft and Car Park Guarding, Firearms and Valuables handling, Document Verification and Passport/Visas security.

Control Centre

A 24 hour control centre at the head office in Johannesburg forms the strategic nucleus for coordination of field operations. We are shortly to provide remote site audio and video surveillance. Our control room is equipped with the latest equipment to ensure ongoing customer support.

Investigations

Once a problem, lead or clue has been identified by the client, an investigation begins. The aim of an investigation is to confirm or supplement the original allegation, by the systematic collection of information,
from various accessible sources concerning the suspected person, group or installation. This is often performed through extra legal executive actions.

Surveillance

Surveillance is a form of investigative activity, which consists of keeping under physical observation, a person, place or object to obtain information, which can lead to the prevention of a crime being committed.

We also provide the service of investigating future or potential business relationships you and/or your company might consider entering into. Through proper investigation and feedback, you can ensure no fraudulent deals and/or money exchanges have been or are performed, by your new business associates.

Enlightened Security also serves to protect you from espionage and/or modern bugging equipment in the business environment.

Cash In Transit

Enlightened Security provides asset management and Cash In Transit services.

We have acquired brand new vehicles, specifically designed for Enlightened Security. Our state-of-the-art vehicles have been equipped with the latest technology available to counteract the attempts of perpetrators, featuring trap doors which once the money has been deposited our security guards will be unable to open until drop off as per clients specifications.

With the above we have highly trained and competent Security Guards, who have been through extensive training to equip them with the skills required to protect the clients’ cash.

Our Secured CIT Service offers:

- Professional risk assessment of your premises
- Reduced risk to customers and staff at the time of service
- Highly trained and professional teams
- Best-of-breed vehicles and technology
- Best insurance cover for cash-in-transit
- Currency authentication training

Special Investigations Unit (SUI)

- Domestic investigations.
- Corporate investigations.
- Cash in transit (CIT) robbery investigation.
- Polygraph testing.
- Accident scene investigations.
- Criminal investigations.
- Mine incidents investigations.
- Copper theft investigations.
- Fraud investigations.
- Corruption investigation.
- Missing person’s investigations.
- Drug investigations.
Empowerment and Growth Strategies

Employee Empowerment

Highly capable, active women are present within our company structure as managers and directors.

Enlightened Security actively involves itself in staff education and continually fund employees to increase their skills and understanding. We will continue to send our staff for training, particularly management courses.

Our staff benefits include: - provident funds, home loan scheme and investment assistance.

Employee Growth

The needs of employees are a top priority, and to this end we support the following:-

- Training and educational opportunities
- Biannual workshops to create and maintain employee cooperation, unity and growth
- A strong HR department which maintains employee satisfaction and well-being by identifying problem areas.
- Motivational speakers to address the staff from time to time on pertinent issues.
- Life skills education for security officers and their families
- Education about HIV-AIDS awareness, money management, how to save on electricity at home, etc.

Training Programs

The primary objective of Enlightened Security is to hire and train prospective employees, and ensure that they deliver quality service to you the client. Within this framework we identified and adopted appropriate affirmative action measures.

Social Responsibility

Enlightened Security assisted in the establishment of other companies. One of those companies, Kagiso Security, now has a turnover of R500 000 per month.

We contribute to small businesses and charity organisations

Enlightened Security is proud to fund SiZANANI dressmaking and community development project - a township development project.

In Conclusion

With its established infrastructure, Enlightened Security aims to continue maintaining and sustaining a safe and secure South African way of life.

We equip previously disadvantaged individuals with the skills to execute their tasks professionally, and in so doing allow them to be productive community members, across South Africa.
Enlightened Security Force (Pty) Ltd

Management Structure

CEO
S Dube

Executive Director
E Dube

Human Resource
P Moseri

Marketing
M Madhlophe

Finance
A Dlamini
ENLIGHTENED SECURITY COMPANY PROFILE

Accreditation

SABS
Certificate of Registration

This is to certify that the Quality Management System of

ENLIGHTENED SECURITY FORCE (PTY) LTD
JOHANNESBURG

has been assessed and found to satisfy the requirements of

ISO 9001:2008
QUALITY MANAGEMENT SYSTEMS

in respect of

THE PROVISION OF A PHYSICAL GUARDING, ARMED RESPONSE, CASH IN TRANSIT BUSINESS AND INVESTIGATIONS WITHIN THE SECURITY INDUSTRY
NO EXCLUSIONS

This certificate, including the schedule which forms an integral part thereof:
- is issued without alteration;
- is identified by the applicable registration number;
- is subject to any condition or limitation contained therein;
- is valid subject to ongoing compliance with certification requirements;
- bears the embossed SABS Commercial seal; in the absence of the seal, the certificate and the schedule shall be invalid; and
- the certificate may be authenticated by referring to the register of "Certified Clients" on the SABS Commercial website (www.sabs.co.za)

Registration Number LS 4251
Effective Date 11 April 2012
Expiry Date 28 April 2015
Date of Original Registration 29 April 2009

Chief Executive Officer

Sanas
IAF
QMS 000019 C109 010409

ORIGINAL CERTIFICATE COPY
Security Officers Board Registration

PRIVATE SECURITY INDUSTRY REGULATORY AUTHORITY

This certificate certifies that

ENLIGHTENED SECURITY FORCE (PTY) LTD
Company Reg No: BRANCH OF 236820

Reg Number: 1757228

is duly registered as a Security Service Provider as contemplated in terms of Section 21 of the Private Security Industry Regulation Act, 2001 (Act No. 56 of 2001)

Date of Registration: 18/06/2009       Date of Issue: 18/06/2009

Certificate No: 3729512 Original

A No. 141745
Chief Executive Officer  
Mr Stephen Dube

Mr Dube has an impressive record in the security industry. Prior to establishing the Enlightened Group, he held management and senior management positions in leading security companies - such as A.A. Security and the Girlock Group Company.

Acting as a business consultant to the Premier Milling Group, he launched and managed a highly successful container bakery project. In townships across Gauteng, he trained forty previously disadvantaged entrepreneurs and established their container bakeries.

As a community leader, he participates in a number of projects and forums. He was instrumental in forming the Eldorado Park, Kliptown and Klipspruit West Civic Association - and the Eldorado Park and Surrounding Area’s Development Association, funded with the participation of international donors and Government.

Mr Dube is National President of the South African Black Employers Association and ex-Vice President of the South African Security Association. He is also a former Chairman of the Sectoral Training Authority of the Police, Security and Legal Correctional Services and Justice Department.
Area of Operations

Enlightened Security operates throughout South Africa, offering our full range of services in all nine provinces.

Branches/Contact Details:

1. **Operations Office**
   172 Louis Botha Avenue
   Houghton Estate
   1832
   Tel: 011 487 9582
   Fax: 011 487 0019

2. **Corporate Office**
   320 Rivonia Boulevard
   Rivonia, Sandton
   Tel: 011 234 3733
   Fax: 011 234 3741

3. **Vereeniging Office**
   82A Grey Street
   Vereeniging
   Tel: 016 422 7520

4. **Cape Town Office**
   Corner N2 and Fabreck Street
   Strand
   7140
   Tel: 021 854 7234

5. **Durban Regional Office**
   49 Alpha Crescent
   Umbili
   Durban
   Tel: 031 465 4571

6. **ACSA Upington**
   Diederaicksweg Road 1
   Upington Airport
   Pvt Bag X5936
   Tel: 054 337 7900

7. **ACSA Bloemfontein**
   Bloemfontein Airport
   Thaba / Nchu Road
   Bloemfontein
   9300
   Tel: 051 407 2207

8. **ACSA Kimberley**
   Kimberley Office
   Pvt Bag X5052
   Kimberley
   8301
   Tel: 053 830 7108
   Fax: 086 567 8584
9. **North West Satellite Offices**
   Shosholoza Mail Station – Mafikeng
   Shosholoza Mail Station – Klerksdorp
   Shosholoza Mail Station – Taung

10. **Pretoria Office**
    Horn Street
    Pretoria North
    Wolmer Area
    Pretoria
    Tel: 
    Fax: 

11. **East London Office**
    16 Moore Street
    Quiney
    East London

12. **Port Elizabeth Office**
    Northend Station
    Port Elizabeth

13. **Kempton Office**
    Selwyn Court
    14 West Street
    Kempton Park
    Tel: 082 883 6948
Clients

Professional high calibre staff and a clear company vision, with hands-on management and management participation in all projects, afford our clients outstanding and integrated security of their goods, services, premises and property.

These are some of our clients:

Airports Company of South Africa (ACSA)
Telkom
Transnet
Metrorail
Eskom
SARS